



IMPORTANT INFORMATION

On your visit to the
Allianz Arena

CONDITIONS

By placing an order you accept our General Ticket Terms and Conditions ATGB and the Privacy Policy. The special conditions and GTC as well as the hygiene and behavior guidelines apply additionally. These can be viewed at any time at fcbayern.com/en/tickets/gtc.

TRANSFER/SALE OF TICKETS

A transfer or commercial resale/offer or auction of the tickets - on the internet - is strictly forbidden!

TICKET EXCHANGE

You cannot use your ticket? Please register online, then you can release the tickets you don't need for sale.

Registration and information: fcbayern.com/en/tickets.

Please contact us if you have any questions: zweitmarkt@fcbayern.com

TICKET TYPES (DIGITAL TICKET CENTER - DTC)

The tickets will be sent by e-mail. You will receive a link to the Digital Ticket Centre: There you can download the tickets (mobile ticket for your smartphone | print@home to print yourself) or forward them.

Benefit from the possibility to use your tickets on your mobile device. If you have ordered and received mobile tickets, you can open the received files in "PKPASS" format as follows :

- Apple Iphone: Please use the preinstalled "Wallet ".
- Android terminal device: Please install an app from PlayStore, for example "WalletPasses" or any other application of your choice

PAYING IN THE ALLIANZ ARENA

From now on, payments can be made everywhere in the Allianz Arena by debit or credit card, with most cards as well as with ApplePay contactless. The validity period of the Arena Card will be extended until the end of the 2021|2022 season. From the 2022|2023 season onwards, payments with the Arena Card will NO longer be possible.

PARKING IN THE ALLIANZ ARENA

The exit from the parking lots P1 - P3 and P Guest is done by license plate recognition. Please register your licence plate online in advance at fcbayern.com, allianz-arena.com or the FC Bayern App. **New:** from now on there is also the Allianz Arena App, where you can register your number plate in advance in addition to lots of important information about the stadium.

The parking fee is 10,00 EUR. If you park on the bus parking lots South, North or Guest, please pay your parking fee directly on site.

DISCOUNTED TICKETS FOR HOME MATCHES

Please email the digital tickets to ticket-umtausch@fcbayern.com for a refund.

Please note the deadlines for sending in tickets:

For weekday matches (Monday to Friday) by 3.30pm on the day of the match at the latest and for weekend matches (Saturday and Sunday) by 4pm on the Friday of the week of the match. Reductions are not possible on the day of the match.

Discounts are available to the following groups of persons:

- Members of FC Bayern Munich
- Severely disabled
- Children up to and including 13 years of age
- Pensioners aged 65 and over

Not all entrances to the Allianz Arena can be used with discounted tickets (only certain turnstiles are still open for discounted tickets). Please use the marked turnstiles and carry proof of your concession.

If you have a reduced ticket but need a full-fare ticket at short notice, the difference can be paid directly at the stadium. Please ask a steward after the first check.

ACCESS FOR WHEELCHAIR USERS AND CHILDREN



- **Wheelchair users** can only be admitted with special wheelchair tickets. No access with seat or standing-area tickets.
- **Children, regardless of age**, cannot be admitted to the Allianz Arena without a valid ticket.

THESE ITEMS MAY NOT BE TAKEN INTO THE ALLIANZ ARENA

- **Bags/backpacks** larger than DIN A4
- **All types of bottles/thermos flasks and liquid** (transparent empty PET bottles up to a maximum of 0.5 l may be taken along)
- **Bulky or dangerous objects**
(e.g. baby carriages, buggies, walkers, selfie sticks).

You can find information on admission control at allianz-arena.com/en/matchday/entrance-controls



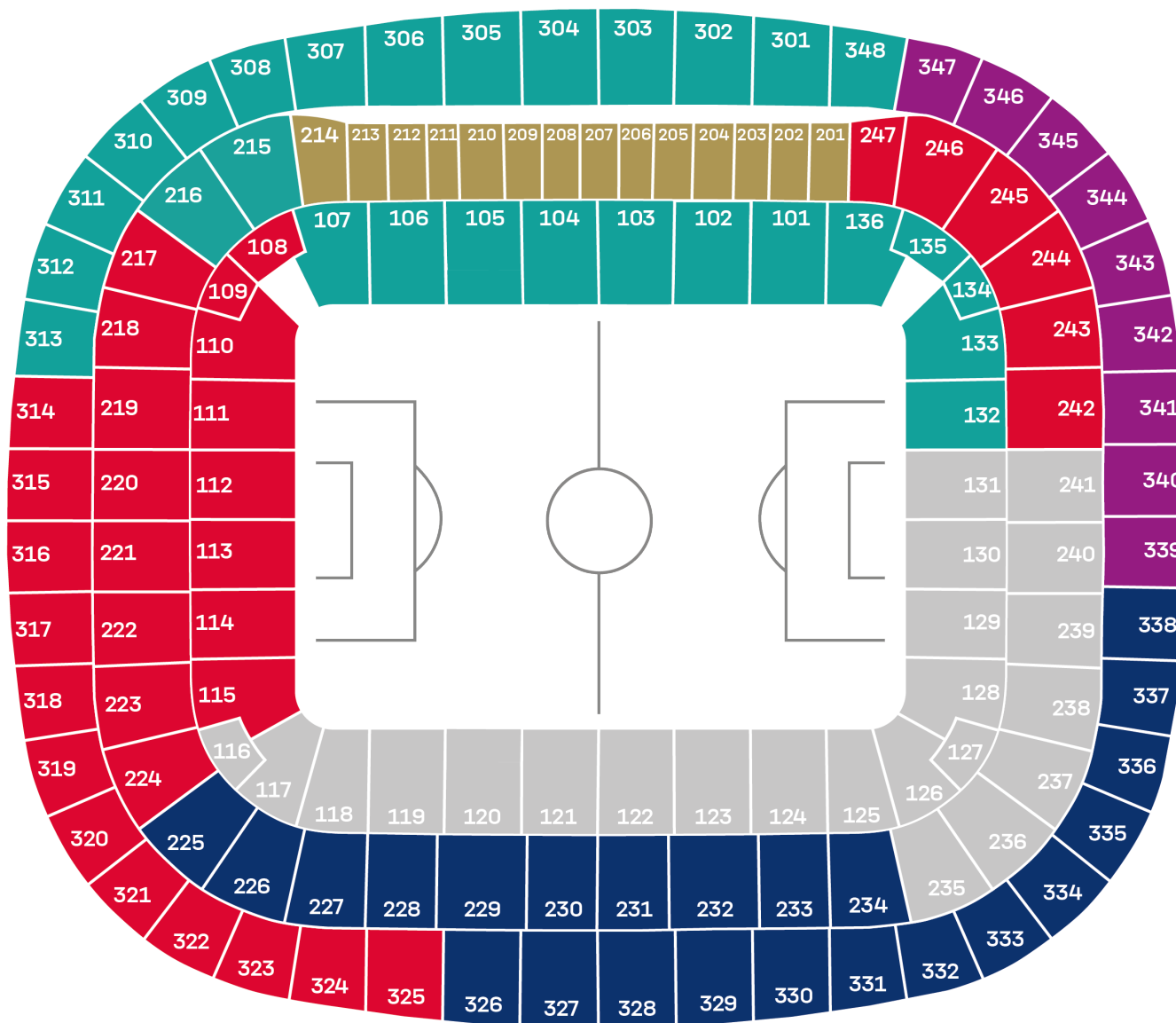
HOTLINE ON MATCHDAY

TEL.: +49 89 699 31 333

SECTOR MAP AND RECOMMENDED PARKING LOTS



The complete course of your stadium visit was thought out in detail, taking into account all applicable hygiene measures. For this purpose the entire Allianz Arena was divided into different colored sectors. You will find your sector with the corresponding color on your booked ticket. We ask you to use the recommended parking garages and entrances on the basis of the two plans below.



SOUTH - ENTRANCE 1 / NORTH

parking garage parking lot
P1 - P3 & Bus South

SOUTH - ENTRANCE 2

parking garage parking lot
P1 - P3 & Bus South

SOUTH - ENTRANCE 3

parking garage parking lot
P1 - P3 & Bus South

SOUTH - ENTRANCE 4

parking garage parking lot
P1 - P3 & Bus South

ENTRANCE 2 GAST

parking garage
Guest

WELCOME ZONE WEST

parking garage
S0 / S1

